

CLARIFICATIONS ON QUERIES RAISED

1. Confirm that the Civil works for installation of the ATM machines will be done by the bank.

Response: Any civil works will be done by the Bank. The site are existing with readymade base and ATM Machine window opening.

2. Please advise what is required under ATM management under Section 5.3 Maintenance and Support? Does the bank want a specific ATM management software tool?

Response: The ATM Management is a sub-component cost under Software Cost. Therefore fill if any.

3. What does Anti-Manipulation Card mean, please explain further so that we can answer to this?

Response: In the Technical/Specific Requirement page 19 of 49, there is “**Anti-manipulation card slot**” under Enhanced Physical Security Requirement. There is no Anti-manipulation card as you have asked.

Anti-manipulation card slot is a comprehensive security suite for Data and software security. This feature among other features address security concerns, enhance consumer confidence and maintain the integrity of your system

4. Attached is the Tender Security Form as per Azania format. Kindly advise if the HIGHLIGHTED portions are correct.

Response: The tender Security Form has been corrected as it can be read below;

8.6 TENDER SECURITY FORM

WHEREAS [*name of Bidder*] (hereinafter called <the tenderer> has submitted its bid dated [*date of submission of bid*] for Supply, Installation & Commissioning of ATMs. (hereinafter called <the tender)

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at.....are bound unto.....[*Name of Procuring Entity*] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of _____
_____ 20 _____

THE CONDITIONS of this obligation are: -

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or

2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

Note: In case of any other clarification you might want to get from us, please send via email address: tenders@azaniabank.co.tz