



INTERNET BANKING REGISTRATION FORM -RETAIL CUSTOMER

BRANCH

DECLARATION

I/ We request you to provide me/us with Internet Banking service subject to the terms and conditions mentioned in the mandate and hereby declare that the information/ details given below are true and correct.

ACCOUNT DETAILS

ACCOUNT NAME	<input type="text"/>
CUSTOMER IDENTIFICATION NUMBER (CIF)	<input type="text"/>
FAMILY NAME	<input type="text"/>
GIVEN NAMES	<input type="text"/>
EMAIL ADDRESS	<input type="text"/>
REGISTERED PHONE No.	<input type="text" value="+"/> <input type="text" value="2"/> <input type="text" value="5"/> <input type="text" value="5"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
ACCOUNTS TO BE LINKED	1. <input type="text"/>
	2. <input type="text"/>
	3. <input type="text"/>

REGISTERED SERVICES

<input type="checkbox"/> INTERNAL TRANSFER	<input type="checkbox"/> BILL PAYMENTS	<input type="checkbox"/> CHEQUE BOOK REQUEST	<input type="checkbox"/> STANDING ORDER	<input type="checkbox"/> LOAN
<input type="checkbox"/> EXTERNAL TRANSFER (TSS, TT, EFT)	<input type="checkbox"/> AIRTIME PURCHASE	<input type="checkbox"/> STOP CHEQUE REQUEST	<input type="checkbox"/> TERM DEPOSIT (TD)	<input type="checkbox"/> ACCOUNT (S) TRANSACTIONS
<input type="checkbox"/> OTHERS SERVICES	<input type="text"/>			

I/ We acknowledge to have read, understood and agree to be bound by the provided Internet Banking terms and conditions. Also the general terms and conditions for the operation of the accounts and Azania Bank Internet Banking services which may be amended from time to time and that the terms thereof shall apply mutatis mutandis to my/ our assigns, beneficiaries and as far as Azania Bank Internet Banking shall extend and or apply thereto.

Signature _____ Date _____ Signature _____ Date _____

FOR BANK USE ONLY

Received By (Branch) _____ Signature _____ Date _____

Verified By (Branch) _____ Signature _____ Date _____

Input By (HQ) _____ Signature _____ Date _____

Authorized By (HQ) _____ Signature _____ Date _____

TERMS AND CONDITIONS

The Terms and Conditions referred herein describe user's rights and obligations of AZANIA BANK LTD Internet Banking Services. Please, read them thoroughly and carefully. By requesting and using internet banking services, you agree to comply with the following terms and conditions.

DEFINITIONS

Internet Banking is the Internet-based banking service that provides access to your Bank Account (s).

Internet Banking Services means customer will conduct transaction by using Azania Bank Account.

Internet Banking Bills Payment, means customer will make bill payment by using internet banking transactions.

Password is the system-generated code sent to the customer for use during the sign-on, or the codes after sign-on, that establishes your connection to the Service.

USE OF YOUR SECURITY PASSWORD & SECRET KEY

You agree not to allow anyone to gain access to the Service or to let anyone know your password used with the service. Should there be a breach in the use of your security password, you agree to assume responsibility for all transactions up to the limits allowed.

Azania Bank Limited shall not be liable for any unauthorized transactions done through internet Banking. User shall hereby fully indemnify and hold AZANIA BANK LIMITED harmless against any action, suit, proceedings initiated against it or any loss damage, cost or damage incurred by it as a result thereof. AZANIA BANK LIMITED shall under no circumstance be liable to the user if the Internet Banking is not available in the desired manner for the reasons including but not limited to natural calamities, legal restraints, faults in the telecommunication network or failure or any other reason beyond the control of AZANIA BANK LIMITED.

LOST OR STOLEN PASSWORD

If your Password has been lost, stolen, forgotten, or you think that someone else knows your password you should immediately change your password or call +255 22 2412028 or +255 784 701818 and report such loss or theft.

OTHERS

If Your Statement shows transactions you dispute

If your statement shows transactions that you dispute, please notify us immediately by calling the Bank or visiting the nearest branch. If you do not notify the Bank within 30 days after the statement was made available, the Bank shall assume the statement to be correct.

Business Hours

The On-line Service will be available 24 hours a day, seven (7) days a week. However, ordering of cheque books, Bankers payment request and request of opening Fixed Deposit account will be carried out during working days.

Modifications to terms and conditions

Azania Bank Limited may modify the terms and conditions applicable to Internet Banking services or any service herein. The Bank reserves the right and your use of the Service in whole or in part at any time.

Disclosure of information to third parties

The Bank shall not disclose information related to your account(s) and transaction(s) to third parties without your permission, except under the following conditions:

Where it is necessary for completing transfers; or in order to verify the existence and condition of your internet Banking or account for a third party, such as a credit bureau or merchant; or

In order to comply with government or court orders.

INDEMNITY

In consideration of Azania Bank Limited providing user with internet banking services the user agrees, at its own peril, to indemnify, defend and hold harmless AZANIA BANK limited, its Directors, employees, representatives and agents against any loss, damage, expense, cost including but not limited to, reasonable attorney's fees and costs awarded suffered by them; or any claim, suit, action or other proceeding brought against them by the User or a third party, to the extent that such loss, damage, expense, cost, claim, suit action of other proceeding is based on or arises as a result of or in connection with:

- a). Violation of the Terms by User
- b). Any unauthorized use of, Internet Banking by the User;
- c). Any misrepresentation or breach of representation or warranty made by the

User; or the User will pay Azania Bank Limited such amount as may be determined by Azania Bank Limited to be sufficient to indemnify them against any such loss or expense even though they may not arise