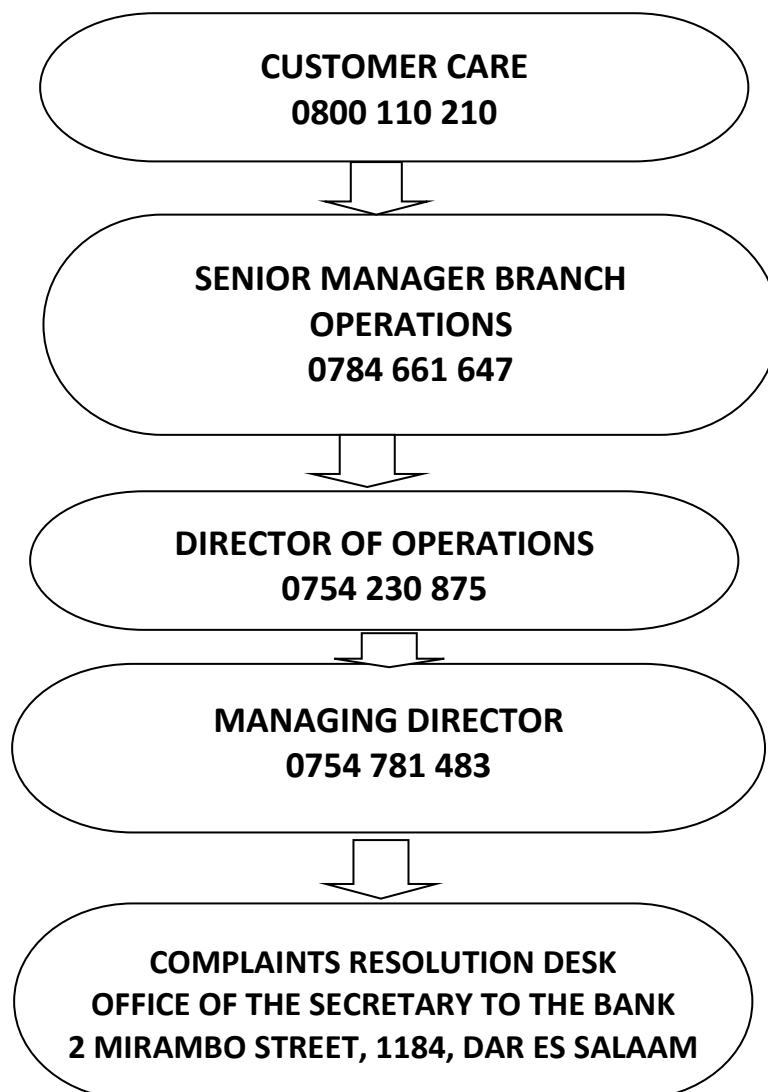


# AZANIA BANK LTD

*The One Stop Financial Centre*

Dear Customer, our goal is to serve you better, however if not satisfied with the service rendered and you would like to get more clarifications from the management, kindly escalate your case in the following sequence.



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